



Enabling quality healthcare services  
accessible

**WHAT IS  
MEDIWAVE**

An integrated technology with a patient centric focus allowing clinics & related health services deliver an exceptional end-to-end experience for patients.

**Mission**

Mediwave is on a mission to enable quality healthcare both accessible & affordable. We believe in empowering our users with the most accurate, comprehensive, and curated information and care, allowing them to make better decisions in healthcare.

**THE RISE OF  
TELEHEALTH  
BY THE NUMBERS**

**New healthcare consumers are**

19%



19% more likely to visit a provider's website.

80%



80% more frequent telehealth users pre-pandemic.

34%



34% more likely to use digital health monitors.

103%



103% more willing to share health data.

Source from [www.ruby.com](http://www.ruby.com)

**COVID-19 SPARKED  
A LONG-OVERDUE  
TELEHEALTH  
REVOLUTION**



**Communicate**

44% say they have invested in new technology solutions to be able to communicate with patients remotely.



**Telemedicine**

The overwhelming majority (83%) of patients say they are likely to continue using telemedicine once the pandemic has ended.



**Increased use of telehealth services**









74% of providers say their organization has increased their use of telehealth services due to Covid-19.



**Cost Savings**

Through telehealth solutions, clinic has achieved cost savings of \$19- \$121 per visit.

## WHAT IT INCLUDES

 Appointment booking interface	 Doctor's portal
 Clinic operations system	 Patient's portal
 Tele doctor service	 Emergency Response Management System (ERMS)
 Laboratory services management	 Pharmacy services management

## FEATURES

Mediwave includes multiple independent modules the client can choose from.

### Appointment booking interface

A user-friendly appointment scheduling interface that allows users to discover doctors & clinics nearby and schedule consultations with their preferred one.

- ⊕ Search doctors/ clinics
- ⊕ Book visit & virtual consultations
- ⊕ Automated patient alerts on appointments
- ⊕ View doctor schedule

### Doctor's portal

A powerful practice management software for practitioners which also allows them to create a profile for them and manage their patient's consultations all in one place.

- ⊕ Doctor profile
- ⊕ Provide e-prescriptions
- ⊕ View consultations log
- ⊕ View earnings summary
- ⊕ Manage schedule

### Tele doctor service

A powerful tool that enables audio/ video consultations between the doctor & patient.

- ⊕ Make audio/ video calls

## FEATURES

### Clinic operations system

An exceptional practice management system for clinics to deliver an extraordinary visit experience to their patients.

- + View doctor schedule real-time
- + Walk-in channelling
- + Queue manager with on-going appointment number
- + Cashier & billing system
- + Send reminders to patients

### Patient's portal

A user-friendly portal for patients to keep track of their appointments, health vitals and medical records.

- + Track health vitals
- + Manage upcoming & past appointments
- + Manage health records
- + Manage medicine orders
- + Manage profile of family members

### Emergency Response Management System (ERMS)

A seamless dispatch management software designed to assist incidents pertaining to any emergency situations with the most relevant mobile units to resolve an emergency.

- + Effective tracking & detection
- + Strategic dispatching of mobile units using geo-location
- + Dashboards for decision making
- + Asset tracking
- + Operational staff management

### Laboratory services management

An integrated solution for laboratories to manage lab test requests and services.

- + Manage test appointments
- + Manage test reports

### Pharmacy services management

An integrated solution for pharmacies to manage medicine orders.

- + Manage medicine orders
- + Manage re-orders

## KEY BENEFITS



Cloud SaaS solution  
deployable in modules  
preferred by the client



Omnichannel platform which  
allows 3rd party services to  
integrate



End-to-End secure data  
channels



User-centered system design

## For more details

Visiting for more details at [www.globalwavenet.com/healthcare-tech/](http://www.globalwavenet.com/healthcare-tech/)

Contact us form [www.globalwavenet.com/contact-us/](http://www.globalwavenet.com/contact-us/)



Mediwave is a product of Global Wavenet - a leader in developing powerful software systems and infrastructure solutions across industries such as Information & Technology, Telecommunication and Healthcare. Having deployments and customers from South America, Africa and the Asia Pacific Wavenet strives for innovation which is represented from the technology stack it offers. Wavenet has long-standing expertise working with multinational companies around the world, and our award-winning technology solutions portfolio assists Wavenet clients to stay ahead in the market and gain a competitive edge, while optimizing revenue and ROI.